

PRATI KSHA KAMBLE

APPLICATION & DESKTOP SUPPORT

CONTACT



9130980696



kajalkamble2464@gmail.com



Lumbini Nagar , Bhadrawati
Dist- Chandrapur

SKILLS

OS - Rhel 6,7 / centos 6,7 &
Windows 12

Protocols - VLAN, INTERVLAN,
RIP , DHCP, EIGRP , OSPF, STP
,TELNET, ACL, wireless tecnology

Softwares - LVM & File system
management , Crontab , backups

EDUCATION

MSC

Dr Ambedkar collage Diksha
Bhoomi Nagpur

2021-2023

RTMNU University (cgpa- 7.09)

BSC

Nilkantrao Shinde Arts &
Science Collage Bhadrawati,
Dist- Chandrapur

2017-2020

Gondwana University (cgpa-
7.30)

LANGUAGES

English

Marathi

Hindi

CERTIFICATION

HARDWARE & NETWORKING

Training institute - MSIT
Services Nagpur

PROFILE

Looking for a long-term position as a Application & desktop support engineer in a dynamic environment that encourages knowledge and excellence with the opportunity to work on latest technologies by involving different projects. Seeking opportunity to utilize my skills and abilities and achieve professional growth while being resourceful and innovative.

WORK EXPERIENCE

Application & Desktop support Engineering

7 Months of training

2020-2022

- Regular Linux system activities like OS Installation and Server Provisioning.
- Installation Windows and configuration of windows OS.
- Users and Groups management, Ownership and Special permissions, Password changing for local user accounts.
- Automation of jobs using CRON scheduler.
- Worked on file system & logical volume using LVM.
- Worked on Network network management ,Backup & Firewall.(Basic trouble shooting if server is not in network or up state).
- Hands on experience on VMware Workstation CCNA 201-301
- Configuration Of Router / Switches With IPV4.
- Resolving tickets as per there priority by using Jira ticketing tool.
- Collaborated with cross functional teams to diagnose and resolve complex technical issues, ensuring seamless operation over desktop systems and applications.
- Maintained accurate records over all support activities, including ticket resolution details, system configurations, and user account management actions.
- Stayed updated on the latest technology trends and best practices in desktop support, continuously enhancing technical knowledge and skills to provide high quality support services.

DECLARATION -

I hereby declare that all the statements made in the applications are true, complete and correct to the best of my knowledge and belief.

Signature
Pratiksha Kamble

